Model name	Model cycle	Site
e-tron	from 2019	3
e-tron Sportback	from 2020	7

Legal Disclaimer:

This manual has been created exclusively for rescuers who have been specially trained in the area of providing emergency rescue after automobile accidents and who are therefore qualified to use the activities described in this manual. Furthermore, this manual shows the maximum possible equipment specification in the model overview.

Vehicle specifications and special options as well as Audi model availability are constantly subject to change. Therefore, Audi reserves the right to change the content of this manual at all times.

Please note: The information contained in this manual is not intended for customers or for repair shops and dealers. Customers may gather detailed information from their vehicle owner's manual regarding vehicle function as well as any occupant safety features and system descriptions. Repair shops and dealers obtain repair information through their normal channels.

(Status: 08/2020)

The maximum possible equipment specification is always shown In the model overview.

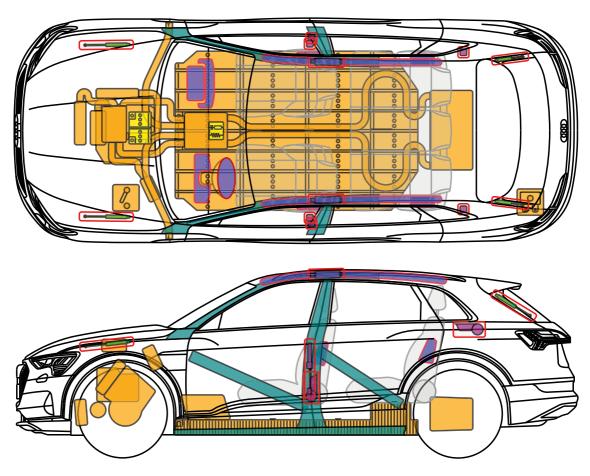
You will find informations about rescue and recovery involving Audi vehicles in the Audi Rescue guide lines.

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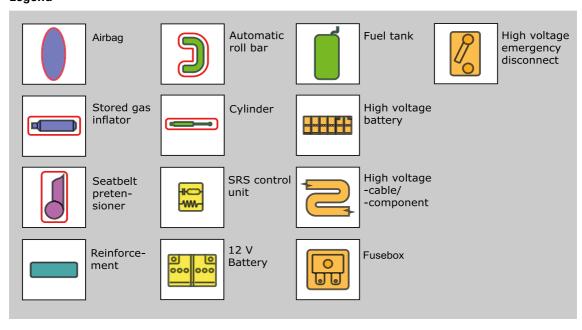




from 2019



Legend







from 2019

Characteristic features

The Audi e-tron can be identified by the characteristic body design (only electric drive variant), the charging socket and the e-tron logo.









The e-tron logo at the rear and side can optionally be deselected





Vehicle immobilization

- 1. Push "P"-Button on gear lever
- 2. Apply parking brake





Switch off ignition

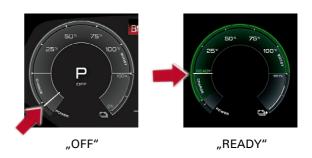
Press START-STOP button without depressing brake pedal





Warning: When pressing the START-ENGINE-STOP button and depressing the brake pedal at the same time, the engine will start!

The electric motor is silent.
The display on the left oft the instrument cluster (power metre) indicates if the drive system is switched off ("OFF") or ready to drive ("READY").







from 2019

Deactivation of High Voltage System



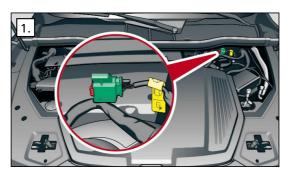
The High Voltage System is automatically deactivated during accidents in which the airbag(s) deployed.

For all other cases, deactivate the High Voltage System as follows

Alternative 1 - Emergency disconnect in the vehicle front end accessible,

open the motor compartment hood

- 1. Locate the emergency disconnect → on the left side next to the plenum panel
- 2. Pull out red flap from emergency disconnect
- 3. Pull out black plug while pressing the red tab









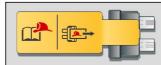
Alternative 2- Emergency disconnect fuse in trunk

- 1. Remove the cargo floor
- 2. Remove fuse box cover
- 3. Identify emergency fuse disconnection tab and pull out the tab













froat 2019

Disconnect 12 V battery

The 12 V battery is located at the front of the vehicle under the plenum chamber cover.

The black battery earth cable is bolted either to the chassis suspension strut, see picture 1, or to the body at the front plenum chamber wall, see picture 2. The earth connection can be disconnected here.





picture 1

picture 2

The 12 V battery can be accessed when the cover and control boxes located on the top of the battery are removed, see picture 3-5.







picture 3 picture 4 picture 5

Disconnect charging cable

Vehicle connected to charging station:

- 1. Unlock vehicle via remote control
- 2. Push button charging socket and disconnect the charging connector





Releasing the charging connector manually in case of failure: open the bonnet

- Open the cover in the motor compartment on the appropriate side for the connection affected
- 2. Release the yellow ring from its holder and pull the ring carefully
- 3. Disconnect the charging connector





If needed, refer to additional steps in this rescue sheet

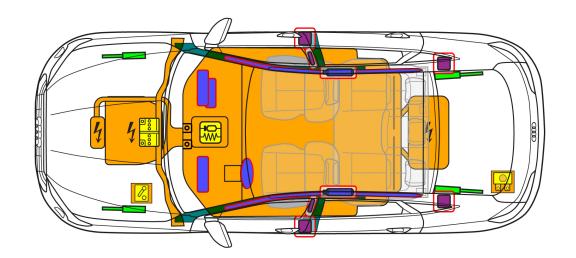


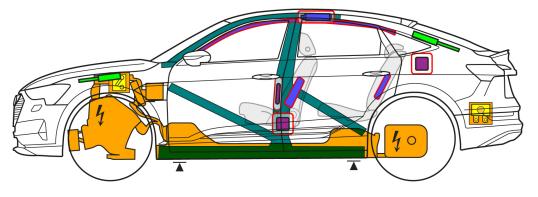


Audi e-tron Sportback 5-door model, as of 2020









Note: The illustration shows the maximum possible range of equipment.

	Airbag		Stored gas inflator		Seat belt pre- tensioner	SRS control unit		Pedestrian pro- tection active system
1	Automatic roll- over protection system		Gas strut / preloaded spring		High-strength zones	Special attention		
000000	Battery pack, low-voltage	HH	Ultra- capacitor, low- voltage		Fuel tank content (petrol or diesel)	Gas tank		Safety valve
	Battery pack, high-voltage	2	High-voltage power cable	%	High-voltage disconnect	Fuse box, disa- bling high-volt- age system	HAH	Ultra- capacitor, high- voltage



Audi e-tron Sportback

5-door model, as of 2020

1. Identification / recognition





- e-tron logo at front/rear/side/interior/cockpit (some logos can be deselected and/or removed)
- Charging connection on wing, driver's side (Optionally also on the front passenger side)

2. Immobilisation / stabilisation / lifting





- 1. Press the "P" button on the selector lever
- 2. Apply the parking brake.





Press the START-STOP button without depressing the brake pedal



Important! If the START-STOP BUTTON is pressed and the brake pedal depressed at the same time, the vehicle will change to ready-to-drive mode!



The electric motor is silent. The indicator on the left of the instrument cluster (power meter) indicates whether the electric drive is switched "OFF" or "READY" for operation.



If possible, lift the vehicle at the jacking points marked.

3. Disable direct hazards / safety regulations





Deactivate the high-voltage system

Option 1: From the engine compartment

- 1. Localise the rescue separation point in the engine compartment
- 2. Open the rescue separation point. Please refer to the yellow flag label for details of the procedure

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Audi e-tron Sportback

5-door model, as of 2020











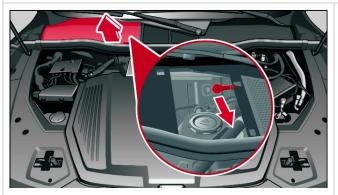


Option 2: From the luggage compartment

- 1. Remove the luggage compartment loading floor
- 2. Remove the fuse box cover
- 3. Remove the fuse marked with a yellow flag

In the event of an accident in which the airbags are deployed, the high-voltage system will be automatically deactivated.

The high-voltage system is de-energised approx. 20 seconds after deactivation.



Disconnect the 12-Volt battery:

The 12-Volt battery is located at the front end of the vehicle under the plenum chamber cover. The black battery earth cable is bolted to the body at the front plenum chamber wall. The earth connection can be disconnected here.

Alternatively, the earth cable for the 12-Volt battery can be routed out of the plenum chamber and bolted to the body at the suspension strut.





Disconnect the charging cable

Option 1: With the vehicle key

- 1. Unlock the vehicle with the remote control key
- 2. Press the button at the charging connection and disconnect the charging connector from the vehicle





Option 2: Emergency unlocking

Open the bonnet

- 1. Open the cover in the engine compartment at the side of the charging connection
- 2. Release the yellow loop from the retainer and pull it carefully
- 3. Disconnect the charging connector from the vehicle

4. Access to the occupants

Note the body reinforcements on the vehicle pictures on page 1.

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Audi e-tron Sportback

5-door model, as of 2020

5. Stored energy / liquids / gases / solids



If the energy accumulator is damaged:









Comply with safety regulations, see Section 3

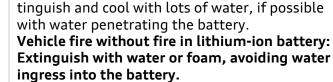
6. In case of fire











Important! Lithium-ion batteries can self-ignite, or re-ignite after a fire has been extinguished.

Vehicle fire with fire in lithium-ion battery: Ex-

7. In case of submersion

There is no increased risk of electric shock in water resulting from the high-voltage system. Comply with safety regulations after the vehicle has been recovered from the water, see Section 3.

8. Towing / transportation / storage





Do not tow a vehicle that has been involved in an accident on its drive axles. Use a recovery vehicle with a load area.

Park the vehicle at a safe distance, at least 5 m, from buildings and other vehicles (quarantine area).

Important! Lithium-ion batteries can self-ignite, or re-ignite after a fire has been extinguished.

9. Important additional information

10. Explanation of pictograms used







Toxic



Caustic, skin irritant



Hazardous to health



Environmental hazard



High voltage



High voltage warning



Use lots of water to extinguish the fire

LI ION

Lithium-ion battery



Dangerous voltage

Jacking point

Caution, danger

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